

% Telephone Response Rate Jan - April 2022 RESPONSE RATE	GRAND TOTALS	
	Total No Of Calls	% Of Total Calls
0-10 seconds	8116	80.88%
10-20 seconds	1487	14.82%
20-30 seconds	261	2.60%
30-40 seconds	88	0.88%
over 40 seconds	82	0.82%
GRAND TOTAL	10034	100%

