GITY OF GLASGOW COLLEGE

Conveners' Committee

Date of Meeting	28 April 2025
Paper No.	CC3-J
Agenda Item	4.4
Subject of Paper	Strategic Risk Review
FOISA Status	Disclosable
Primary Contact	Drew McGowan
	Associate Director of Governance and Risk
Date of production	1 April 2025
Action	For Discussion

1. Recommendations

- **1.1.** To discuss the Strategic Risk Register for risks reported to the Committee, agreeing to recommend any changes to the Board of Management for final approval.
- **1.2.** To note the Risk Management Action Plans for risks reported to the Committee.

2. Consultation

2.1. All strategic risk owners were consulted during the latest quarterly review.

3. Key Insights

- **3.1.** Risk management is a key component of the College's internal control and governance arrangements and, as such, is an important responsibility of the Board of Management, the Executive Leadership Team (ELT) and the Senior Management Team (SMT). Final approval of the Strategic Risk register is reserved to the Board and the Audit & Assurance Committee has oversight over the College's risk management approach.
- **3.2.** ELT and SMT members are invited to review the risks they own on a quarterly basis. This is to ensure that the College, our Board and its committees, remain aware of any changes in the risk environment and that our risk management plans remain up-to-date and effective. Committees review the risks that are within their remit and recommend any changes to the Board for final approval.
- **3.3.** The Strategic Risk Register and the MAPs are enclosed for the Committee's consideration and approval of members. Two strategic risks are reported to the Committee. No changes to risk scores are proposed in this review.

4. Impact and Implications

4.1. The effective management, control and mitigation of risks are essential to the College's institutional and financial sustainability, compliance, reputation and future growth.

Appendix 1: Strategic Risk Register

Appendix 2: Risk Management Action Plans

Impact and Probability Criteria

Score	Impact	Probability
1	Insignificant: the risk has minimal to no effect on the College's operations, objectives, reputation, stakeholders or financial sustainability.	Highly Unlikely: the likelihood of the risk occurring is minimal. It would be estimated that the risk has a 1-5% chance of happening.
2	Minor: the risk may cause slight disruption or impact on the College's operations, objectives, reputation, stakeholders or financial sustainability.	Unlikely: the likelihood of the risk occurring is unlikely but still possible. It would be estimated that the risk has a 6-25% chance of happening.
3	Moderate: the risk has a noticeable impact or disruption, affecting the College's operations, objectives, reputation, stakeholders or financial sustainability.	Possible: the likelihood of the risk occurring is reasonable. It would be estimated that the risk has a 26-50% chance of happening.
4	Major: the risk has a substantial impact on the College's operations, objectives, reputation, stakeholders or financial sustainability.	Likely: the likelihood of the risk occurring is probable. It would be estimated that the risk has a 51-75% chance of happening.
5	Critical: the risk is a severe threat to the College's operations, objectives, reputation, stakeholders or financial sustainability.	Almost Certain: the likelihood of the risk occurring is highly likely. It would be estimated that the risk has more than a 75% chance of happening.

Key

Pr Principal 8	k CEO
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DPr Depute Principal & COO

CFO Chief Financial Officer

VPSE Vice Principal Student Experience

VPCDI Vice Principal Corporate Development

VPPCS Vice Principal People & Corporate Services

ADGR Associate Director of Governance & Risk

DE Director of Excellence

DCS Director of Corporate Support

DSE Director of Student Experience

DIT Director of IT

- New risk or existing risk score has increased since the previous review.
- Nisk score has decreased since the previous review.
- Risk score has not changed since the previous review.

Risk Matrix

	5	5	10	15	20	25
000	4	4	8	12	16	20
LIKELIH	3	3	6	9	12	15
L K	2	2	4	6	8	10
	1	1	2	3	4	5
		1	2	3	4	5

IMPACT

Low	Acceptable level of risk subject
(1-5)	to periodic review
Medium	Moderate level of risk subject to
(6-12)	regular monitoring and
	mitigating actions and plans

being in place

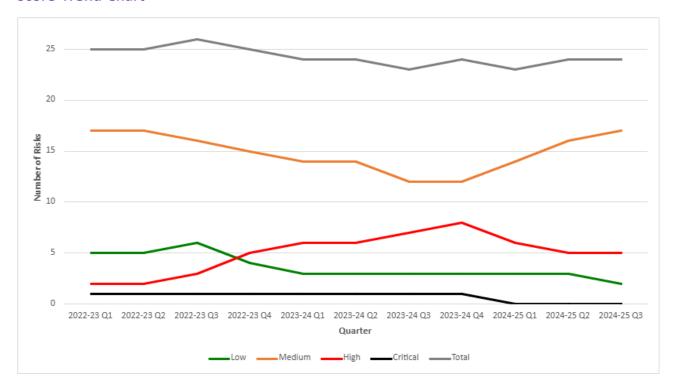
High Unacceptable level of risk
(15-20) requiring immediate actions and plans to prevent or mitigate

Critical Critical level of risk requiring(25) urgent attention and actions to prevent or mitigate

Risk Appetite

Risk Appetite ¹	Risk Categories
Avoid: The College avoids any form of risk, striving to maintain an entirely risk-free approach.	Preparedness
Averse: The College prefers to accept minimal risk, prioritising safe decision-making while recognising potential limitations on innovation and opportunities.	Compliance and Governance
Cautious: The College is willing to accept some low risks while primarily favouring safe decision-making, acknowledging the potential for restricted innovation and limited outcomes.	Financial
Moderate: The College tends to expose itself to moderate levels of risk, aiming for acceptable, though not overly ambitious, outcomes.	Reputation
Open: The College is open to innovative decisions and strategic implementations, prioritising productive outcomes even when accompanied by elevated risk levels.	Change and Development People and Culture
Hungry: The College actively seeks pioneering decisions and strategic implementations, embracing substantial risk to secure highly successful outcomes and benefits.	Education and Student Experience

Score Trend Chart



¹ Full risk appetite statements for each risk category are outlined in the Risk Management Policy.

Strategic Risk Register

Strate	egic Risk Register								
I.D.	The Risk	0		ssessmer		Cha	Board		
ID	Risk Title Failure to support successful student	Owner	Impact	Prob.	Net Score	Trend	Updated	Committee	
SR1	outcomes and progression	VPSE	5	2	10	\leftrightarrow	Jan '25	Learning	
SR2	Failure to establish an optimal pedagogical model	VPSE	5	1	5	\leftrightarrow	Oct '24	Learning	
SR4	Failure of the College's duty of care to students	VPSE	5	2	10	\leftrightarrow	Sept '24	Learning	
SR5	Failure to realise planned benefits of Regionalisation	Pr DPr	3	3	9	\leftrightarrow	Apr '25	Conveners'	
SR6	Negative impact upon the College's reputation	VPCDI	3	3	9	\leftrightarrow	Jan '25	Development	
SR7	Failure to achieve improved business development with stakeholders	VPCDI	3	3	9	\leftrightarrow	Jan '25	Development	
SR8	Failure to manage strategic risks associated with CGI Ltd	VPCDI	5	2	10	\leftrightarrow	Jan '25	Development	
SR9	Failure to manage performance and achieve improved performance	DE	5	3	15	\leftrightarrow	Jan '25	Audit	
SR10	Failure to attract, engage, and retain suitable staff	VPPCS	4	4	16	\leftrightarrow	Jan '25	People	
SR12	Negative impact of statutory compliance failure	DPr ADGR	5	2	10	\leftrightarrow	Jan '25	Audit	
SR13	Failure of compliance with Environmental Social and Governance (ESG) duties	DPr ADGR	5	2	10	\leftrightarrow	Jan '25	Audit	
SR14	Failure of compliance with the General Data Protection Regulations (GDPR)	DPr	4	2	8	\leftrightarrow	Jan '25	Audit	
SR15	Failure of corporate governance	Pr ADGR	5	1	5	\leftrightarrow	Mar '25	Audit	
SR16	Failure of business continuity	ADGR	4	2	8	\leftrightarrow	Feb '25	Audit	
SR17	Negative impact of industrial action	VPPCS	5	2	10	\leftrightarrow	Jan '25	People	
SR18	Failure of IT system security	DIT	5	2	10	\leftrightarrow	Jan '25	People	
SR19	Failure to achieve operating surplus	CFO	4	4	16	\leftrightarrow	Jan '25	Finance	
SR20	Failure to maximise income via diversification	CFO VPCDI	4	3	12	\leftrightarrow	Jan '25	Development	
SR21	Failure to obtain funds from the Foundation for the College's priorities	CFO	4	3	12	\leftrightarrow	Mar '25	Finance	
SR23	Failure to secure a sustainable model/level of funding	CFO	4	4	16	\leftrightarrow	Jan '25	Finance	
SR24	Failure to secure sufficient capital investment	CFO	4	4	16	\leftrightarrow	Jan '25	Finance	
SR26	Failure to prepare and respond to emerging public health incidents and crises	DPr	5	2	10	\leftrightarrow	Jan '25	Conveners'	
SR27	Failure to prepare for the impact and harness the capabilities of Al	VPSE	3	3	9	\leftrightarrow	Jan '25	Learning	
SR28	Failure to manage strategic, physical and digital assets and infrastructure effectively	VPCDI CFO	4	3	12	\leftrightarrow	Jan '25	Development	

Risk Management Action Plans

ID Did Till		The Risk					Score		Gross Score			Changes		
	Owner		Developments/Commentary	Appetite	Impact	Prob.	Score		Impact		Score		Updated	
Failure to realise planned benefits of Regionalisation	Pr DPr	Additionally, the involvement of college	the GCRB will be dissolved on 31 July 2025. After this date, the College will be classified as a 'regional college' and report to the Scottish Funding Council. The SFC is leading on the transition on the College will work with GCRB, SFC and sister institutions to progress this. Oct '24: The College submitted a response,	Open	3	3	9	3	5	4	20	\leftrightarrow		Aug '23: Editer for transfer to new MAP.
26 Failure to prepare and respond to emerging public health incidents and crises	DPr	There is a risk that the College fails to learn the lessons of COVID-19, and is unprepared for the next pandemic or public health crisis. To respond to this risk, the College needs to ensure that its Business Continuity Plans adequately address the need to maintain a state of preparedness for an as yet undefined public health emergency, and must be ready to respond quickly and decisively to the first signs of an emerging issue.	Management Plan has been drafted and approved to enhance the College's preparedness for incidents and crises.	Averse	5	2	10	5	5	5	25	\leftrightarrow	Jan '25	Aug '23: New risk added to replace SR25.