



This is to certify that

City of Glasgow College

City Campus, 190 Cathedral Street, G4 0RF Riverside Campus, 21 Thistle Street, G5 9XB

meets the criteria of

Customer Service Excellence

in accordance with the requirements of the Cabinet Office's Customer Service Excellence Standard

Certificate Number 23/0432

Initial Recognition Date 10th December 2010

Issue Date 29th September 2025

Signed: HDaly

On behalf of Centre for Assessment Ltd

Expiry Date 10th June 2028

Revision 00

Centre for Assessment

This certificate remains the property of the Centre for Assessment and may be withdrawn without notice and is valid based on the above-named organisation ensuring continued commitment to compliance against the harmonised standards as defined and or associated.

Centre for Assessment Limited, Lee House, 90 Great Bridgewater Street, Manchester, M1 5JW Tel: 0161 237 4080 Web: www.centreforassessment.co.uk