



**DIPLOMA FOR IT PROFESSIONALS
AND TELECOMMUNICATIONS**

Modern Apprenticeship

COURSE OVERVIEW

This award is ideal for individuals embarking on a career in IT or looking to upskill as an IT Professional. The Diploma provides the skills, knowledge and competence required to become an IT or Telecommunications Professional in a wide range of job roles. The diploma allows scope for unit delivery in specialised areas where appropriate.

BESPOKE LEARNING EXPERIENCE

The Diploma is tailored to the individual job role, optional units are agreed in discussions with Mentors and Candidates.

CAREER PROGRESSION

On completion of the Modern Apprenticeship, candidates should be able to achieve positions in areas such as:

- **IT Technical Support**
- **Software Developer**
- **Web Developer**
- **Database Administrator**
- **Telecoms Engineer**
- **Network Planner**

The Diploma allows scope for unit delivery in specialised areas, where appropriate.

On completion of the SCQF Level 6 Apprenticeship candidates can progress to work with larger, more complex systems or supervisory or other more responsible positions in their employment, including moving on to the SCQF Level 8 framework. Alternatively, successful apprentices could opt to return to full-time (or part-time) Further or Higher Education to work towards qualifications such as HNDs and Degrees.

COURSE CONTENT

The Diploma for IT Professionals covers areas such as:

- **Remote Support**
- **Technical Fault Diagnosis**
- **System Operation**
- **System Management**
- **Working with IT Hardware & Equipment**
- **System Security**
- **Object Orientated Programming**
- **Web Development**

Evidence is gathered using a range of methods including assessor observation, work-based performance evidence, detailed narrative and recorded discussion.

If you are interested please contact:

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