

## E-MAIL RESPONSE TIME REPORT

Sample Date	No Of E-mails Sampled	% Responded to within 1 Working Day
20/01/2026	10	100%
21/01/2026	10	100%
22/01/2026	5	100%
14/04/2026	10	100%
15/04/2026	10	100%
16/04/2026	10	100%