

# Greater Manchester Universities Mental Health Service Pilot

Zulfi Jiva

Head of Cross Cutting Programmes

#### THE KEY FACTS

Mental Health is the largest single cause of disability in the UK – an approximate cost to the economy of £105 billion a year – roughly the cost of the entire NHS! GREATER MANCHESTER...

#### 103,000

**\*** 

students attending Greater Manchester's four universities 33,000 graduates per year





Greater Manchester is the largest campus in Europe

#### ON A NATIONAL LEVEL.





Students in Greater Manchester represent 10% of the resident population



#### REFERENCES

Minding Our Future, Universities UK, 2018. Not by degrees: Improving Student Mental Health in the UK's Universities, Institute for Public Policy Research, 2017. NUS Survey, 2015. Chief Medical Officer's Report, 2013. Step Change, Universities UK, 2017. 5 Year Forward View, NHS England, 2014

*"Mental health impacts on every aspect of a student's life. The support that students receive at* 

university will have an impact on the rest of their lives, not just their time at university...this service should be about helping students achieve their full potential."

#### Student Focus Group



Greater Manc

# **Practical Action**

- June 2017 Greater Manchester Student Mental Health Summit
- Mobilisation of GM Task & Finish Group with partners
- An integrated, single pathway and hub for all HE students within GM
  - Information and signposting (Getting Advice)
  - Goals focused evidence informed and outcomes focused interventions (Getting Help)
  - Extensive treatment (Getting More Help)
  - Risk management and crisis response (Getting Risk Support)

# **Unique Partnership**

- University of Manchester
- University of Bolton
- University of Salford
- Manchester Metropolitan University
- Royal Northern College of Music
- Greater Manchester Health & Social Care Partnership (NHS)
- Industry?

5

## **Aim of the Service**

The aim of the service is to provide proactive mental health assessment, support and interventions from experienced mental health professionals to students to enable them to fulfil their university ambitions and experience. Students with pre-existing mental health problems or those whose mental health problems emerge whilst at university will be supported to succeed and to manage their mental health.

## **Service Provision**



7

### **GMMH Establishment**

Role	Band	WTE	Function
Team Leader	8a	1.00	Operational Management
Consultant Psychologist	8c	1.00	Clinical and psychological leadership
Psychological Therapists	7	3.00	Therapists delivering psychological interventions
Mental Health Nurses	7	4.00	Case Managers/Care Navigators
Administrator	4	1.00	General admin and data collation
Consultant Psychiatrist		1.00	Clinical leadership
Total		11.00	

## **Service Outcomes**

- Develop a responsive mental health service, informed and co-produced by the engagement of students with lived experience, by integrating existing university mental health services with the GM Universities Mental Health Service
- Develop integrated mental health pathways between the University Counselling and Wellbeing Services, the GM Universities Mental Health Service, mainstream mental health services and Voluntary, Community and Social Enterprise (VCSE) services
- Provide timely access to a wider range of psychological interventions and mental health treatment within the universities
- Reduce waiting times to access mental health support
- Reduce the suicide rate
- Reduce in patient admissions
- Reduce use of local services, e.g. A&E, to access mental health crisis support
- Improve support systems for university staff supporting people with mental health problems
- Develop a consistent approach to risk assessment and needs assessment process to ensure students access the right part of the care pathway
  Greater Manchester Health and Social Care Partnership

### **Pilot Evaluation**

- **Performance Monitoring** Contracted KPIs and Outcomes
- Clinical outcomes these will be defined through co-production with the Clinical Reference Group, the Service leads and student involvement with input and insight from yourself.
- University outcomes a longer term piece of work as the outcomes will link to academic timescales – supported by Research Assistant
- **Case studies/student stories bank** this will develop over the course of the pilot capture case studies and student stories
- The role of the partnership how we have linked with VCSE groups and targeted groups, University Wellbeing services, community services like IAPT, GPs and other GM programmes like Suicide Prevention and Eating Disorders.

#### Governance

#### University Mental Health Service Governance – June 2019



