

## STUDENT FAQs ON INDUSTRIAL ACTION

We know that many of you are concerned about the disruption to your studies due to the national strike action by members of the Further Education Lecturers' Association (EIS-FELA). EIS-FELA has also called for Action Short of a Strike (ASOS) following completion of a statutory ballot over pay.

ASOS began on Monday 12 February 2024 and could continue into the summer. EIS-FELA has outlined that there are two aspects to this action: 'working to rule' – whereby lecturers strictly adhere to the terms of their contracts – and a 'resulting boycott' involving lecturers withholding students' results.

The College will remain open during strike action and we want to assure you that we are working closely with College Employers Scotland nationally and with EIS-FELA to try to resolve this.

You can check the latest information on national industrial action [here](#).

The scheduled upcoming strike action dates are detailed below:

- Tuesday 16 April 2024
- Monday 22 April 2024
- Friday 3 May 2024

## STUDENT FAQs

### **Should I come to college on a strike day?**

On strike days, both City and Riverside Campus will remain open and students can still use library and study spaces as normal. Most classes will run and your lecturer will let you know if your class is running. Canvas and CityLife will be available to allow you to access all your course related information.

### **If my lecturer is on strike will the class still run?**

Where we can, we will organise class cover.

### **Will I be marked absent if I do not attend class on a strike day?**

If your class is not running due to strike action you will be given a positive attendance. Where classes are running attendance will be recorded as normal.

### **Will my funding be affected?**

Funding payments will not be affected. Anyone concerned about funding should contact the [studentadvisors@cityofglasgowcollege.ac.uk](mailto:studentadvisors@cityofglasgowcollege.ac.uk) or visit Student Services Floor 2 City Campus or Ground Floor Riverside Campus.

### **Are the College libraries open?**

Both campuses are open during the planned strike days and you can book to use the libraries and study spaces. For further advice and support, email [library@cityofglasgowcollege.ac.uk](mailto:library@cityofglasgowcollege.ac.uk)

### **Will evening classes run?**

Unfortunately, we will not know this information until the strike day and Student Services will email students with information if the class is cancelled.

Our student services team can also be contacted by email: [studentservices@cityofglasgowcollege.ac.uk](mailto:studentservices@cityofglasgowcollege.ac.uk).

Please also check updates running on the college's social media channels.

### **Will I get a refund if my class is cancelled?**

If you have paid for a part-time course, and your class has been cancelled due to strike action, we will offer refunds on a pro rata basis. Our Finance team will contact you once we know the full extent of those missed classes. This includes evening courses which have been affected and have yet to finish.

If you have paid for a full-time course the college intends that all full-time students will complete their course and therefore a refund will not be considered.

### **When will the strike end?**

At present we have only been notified of three days of strike action 16 April, 22 April and 3 May 2024. We hope that a positive resolution to this national strike action is found soon, and will keep you updated as we know more. If you have any further questions or concerns about your course, please speak with your lecturer, Curriculum Head or Academic Advisor.