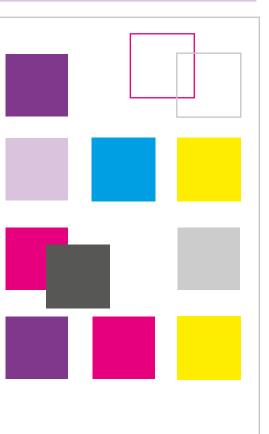
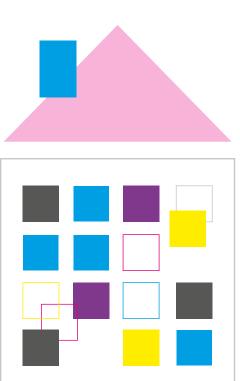
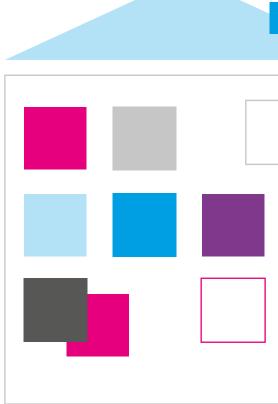
**GTTY** OF GLASGOW COLLEGE

# STUDENT ACCOMMODATION GUIDE 21/22







# Contents

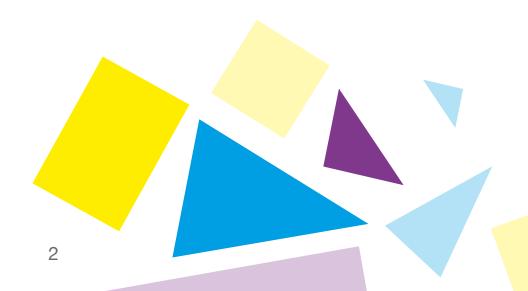
If you're looking into staying away from home, whether in student accommodation, or your own flat, this guide should help answer any questions you may have!

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IMPORTANT – Please note that private accommodation is not vetted by the College.

It is advisable (where possible) to view any property before committing to a tenancy.

Whilst we can't take responsibility for problems that may occur while living in accommodation found using this guide, our Student Advisors can offer you support if you have any issues.



# **Renting: The Basics**

#### Lease

Whether you decide to stay in student accommodation, rent on your own or share a flat, you should always sign a contract; which is usually called a tenancy agreement or a lease. This will have information and details the terms and conditions of your lease and should be signed by you and the landlord.

A standard lease usually includes:

- Your name, your landlord's name and the address of the property
- The date the tenancy began
- The duration of the tenancy
- The amount of deposit, rent payable and the dates when your rent is due
- Details of who is responsible for payment of the utilities and Council Tax
- Whether your landlord will provide any services
   e.g: laundry, maintenance of common parts
- The length of notice required by both parties to terminate the contract

## **Deposits / Rent in advance**

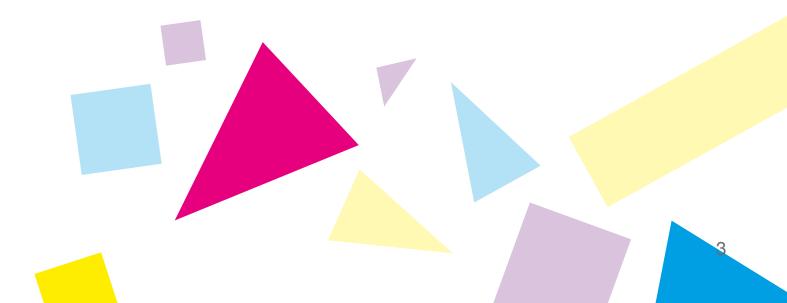
Before you move into your accommodation you'll probably have to pay a deposit (up to two months rent) which you pay to cover any unpaid rent and bills or damage to the property before you move out. As long as you've not breached your tenancy, your deposit should be returned to you in full once you move out.

By law, to ensure that your deposit is retained and returned to you fairly, landlords and letting agents should be adhering to the 'rent deposit scheme' which is run by independent companies that are approved by the Scottish Government. If your landlord isn't in a rent deposit scheme, you're within your rights to have them charged which could result in them paying you up to three times your deposit. For more information please visit:

## www.mydepositsscotland.co.uk

When you sign your lease make sure you check the details to see what your deposit will cover and how it'll be returned. You should also ask for an inventory of contents of the property. If there are any items missing or damaged, let the landlord know straight away.

As well as a deposit, most landlords will ask for a rent payment upfront. This is known as "rent in advance". Usually landlords ask for one month's rent in advance, together with the deposit.



## **Renting: The Basics cont.**

## **Health & Safety**

Make sure your rented accommodation has the following:

- Smoke/carbon monoxide detection system
- Gas Safety Record
- Electrical System Certificate
- No bars on the windows
- Effective door & window locks
- Good external lighting
- Late night public transport

If your landlord buys new equipment for the property such as a microwave, kettle, toaster etc, make sure they provide you with the instructions.

There should be at least one smoke detector on each floor of the property, and if the alarms are installed after September 2007, they should be mains powered rather than battery powered. Your landlord is responsible for providing this.

If you live in accommodation that is classed as 'House of Multiple Occupancy' (HMO) the rules for fire safety are slightly different. See below for further details.

#### **HMO Licences**

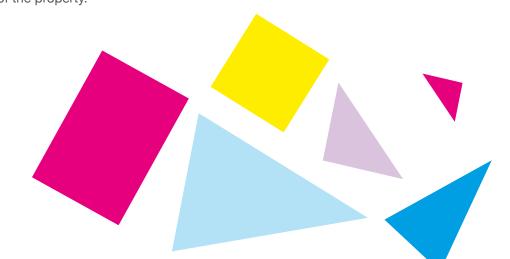
A HMO (House of Multiple Occupancy) property is accommodation that is shared by three or more tenants who aren't members of the same family.

HMO landlords must have a licence from the council for every HMO. This ensures that the property is managed properly and meets certain safety standards. This is done by the landlord providing each tenant with a clear statement, in a form they can understand and keep for reference, of what's expected of them and what they can expect from the landlord. This includes details of rent (as stated above) and the responsibilities of the landlord and the tenant when dealing with any cleaning, maintaining and repairing of the property.

Standards that an HMO property should meet include:

- Bedrooms should be able to accommodate a bed, a wardrobe and a chest of drawers.
- 1 sink and 1 cooker for every 5 tenants
- There should be one WC for every five tenants and one bath or shower for every six tenants.
   Each bedroom and living room should have a fixed heating appliance.
- Each bedroom and living room should have adequate natural lighting and ventilation from a window. Kitchens, bathrooms and toilets should have either natural ventilation or adequate mechanical ventilation.
- There should be at least one electric lighting point in every room space which measures an area of two square metres or more.
- The property must have adequate fire precautions, including provision for detection, escape from the building, and fighting fire.
- The property should have secure locks on all access doors and on the doors of residents' rooms where appropriate.

If staying in an HMO, please keep yourself up to date with the standards and get other relevant info by checking https://www.gov.uk/private-renting/houses-in-multiple-occupation



## **Gas Appliances**

Your landlord is responsible for making sure that any gas appliances are maintained and are in good working order. Gas boilers should be checked every year by someone registered with the Gas Safe Register (this replaced the Corgi Register). Your landlord must also keep a record of these checks which you can ask to see at any point.

## **Repairs**

It's your responsibility as the tenant to look after the property and inform the landlord of any repairs that need to be carried out. You must keep the property clean and make sure the fixtures and fittings are kept in good working order (allowing for normal wear and tear). If there's any damage to the property, you should inform the landlord immediately. If a landlord fails to carry out reported repairs you can contact your local Citizens Advice Bureau, (visit their website to find your local office www.glasgowcentralcab.org.uk).

Shelter Scotland can also give you advice https://scotland.shelter.org.uk tel: 0808 800 4444

## **Council Tax**

Council Tax is a charge that you pay to your local Council. Only those over 18 are liable, although most full time students are exempt from Council Tax charges. You will, however, still have to claim the exemption. To do this, you'll have to complete an exemption form and return it to the relevant council. Information on Council Tax exemption and reduction should be available on your local council website.

If you are a Glasgow City Council resident you can fill the form in online at www.glasgow.gov.uk. If you have any questions, you can reach Glasgow City Council on 0141 287 5050.

For the purposes of Council Tax a student is:

- Someone undertaking a specified course at a college or university in the UK or other EU state for 21 hours or more per week for at least 24 weeks; or
- Someone under 21 in non-advanced education undertaking a course or courses lasting at least 12 hours or more a week for at least 3 months.

Further info can be found at:

www.cpag.org.uk/cpag-scotland/welfare-rights-resources/factsheet

If you share a flat with someone who is not a student and that person is liable to pay Council Tax, they can claim a 25% discount.



# City of Glasgow College Accommodation

## **Riverside Accommodation**

The accommodation at Riverside Campus opened September 2015 and provides a safe, secure, clean and welcoming environment for all students who stay there. The building is licensed by Glasgow City Council under the Houses of Multiple Occupancy Scheme.

## **Staffing**

Student residents are provided with help, support and pastoral care 24 hours a day. We aim to ensure that we provide a welcoming environment for student residents and refine services as and when required to ensure that they are happy in their home. All staff are committed to the wellbeing of student residents and therefore adopt a sympathetic and understanding approach. A member of College staff will be on duty 7 days a week from 0730 -2200. A monthly residents meeting will be held which will provide the opportunity to suggest improvements which may enrich their living/learning experience.

## **Facilities**

The ground floor houses an open reception and games room area that will be available to students 24 hours a day.

A weekly cleaning service will be provided in flats to ensure we meet high standards of hygiene and cleanliness at all times. We will also provide a bed linen change on a two weekly basis to all long term residents.

Each flat consists of either four or five bedrooms with en-suite facilities and a shared living area with colour television. Kitchens are fully equipped with microwave, toaster kettle, utensils and crockery and cutlery.

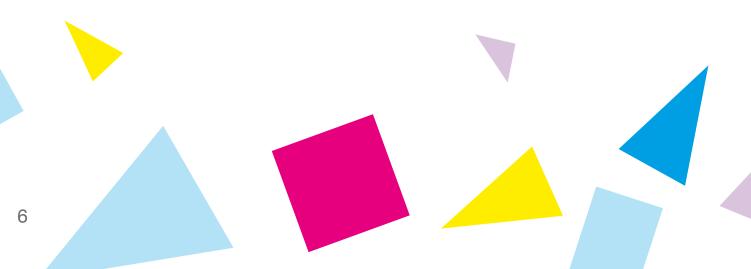
## **Health and Safety**

Staff carry out weekly health and safety inspections in all public and communal area and regular weekly inspections of bedrooms.

## **Independent Living**

A considerable number of students are either International students or under the age of 18, therefore, catering and fending for themselves for the first time may be a challenge. To ensure they are equipped and supported staff will provide comprehensive induction training in life skills shortly after the students arrive at the accommodation. All student cadets and any resident who is under 21 years of age are not permitted to consume alcohol in the accommodation at any time.

Room Type	Includes	Cost (from August 2021)
Single bedroom with en-suite toilet & shower.	Internet, heating & light charges	£125.00 per week
Twin bedroom with shared en-suite toilet & shower.	Internet, heating & light charges	£96.00 per person per week



# St Luke's Terrace Accommodation About St Luke's

St Luke's accommodation is across the road from Riverside Campus and provides a safe, secure, clean and welcoming environment for all students who stay there. The building is licensed by Glasgow City Council under the Houses of Multiple Occupancy Scheme.

## **Staffing**

Student residents are provided with help, support and pastoral care 24 hours a day. We aim to ensure that we provide a welcoming environment for student residents to ensure they are happy in their home. All staff are committed to the wellbeing of student residents and therefore adopt a sympathetic and understanding approach. A member of College staff will be on duty 7 days a week. A monthly residents meeting is held which provides the opportunity to suggest improvements which may enrich the living/learning experience.

## **Facilities**

Car parking is available for students staying in St Luke's – after applying for a permit and is subject to a small weekly charge of £5.00. Each flat consists of either five or six bedrooms with en-suite facilities and shared living area. Kitchens are fully equipped with microwave, kettle, utensils, crockery and cutlery. Students are able to request flat mates that they would like to share the same flat with, although this cannot be guaranteed.

## **Independent Living**

A considerable number of students are either International students or under the age of 18, therefore, catering and fending for themselves for the first time may be a challenge. To ensure they are equipped and supported staff will provide comprehensive induction training in life skills shortly after the students arrive at the accommodation.

## **Health and Safety**

Staff carry out weekly health and safety inspections in all public and communal areas. Bedrooms are inspected at regular intervals.

## **Prices:**

Room Type	Includes	Cost (from August 2021)
Single bedroom with en-suite toilet & shower	Internet, heating & light charges	£120.00 per week
Twin Room with en-suite toilet & shower	Internet, heating & light charges	£90.00 per week

#### Contact us:

To find out more about our accommodation or to book a room contact us at:

accommodation@cityofglasgowcollege.ac.uk
Tel: 0141 375 5533



## **Private Accommodation Providers**

Although we'd love you to stay with us, places are limited and as such you may wish to look at alternative options. Below is a list of privately run student residencies in Glasgow which are close to our campuses. Please look at all your options as prices vary. You can choose to live in a single en-suite room and share kitchen facilities, or you can rent a flat on your own; generally it's cheaper to share accommodation. Rent usually includes utilities but it's important that you check this before committing to a tenancy. Remember, the College doesn't vet or recommend private accommodation providers.

## www.cityofglasgowcollege.ac.uk/studying-city/accommodation/private-halls

If you want a general view of some of the accommodation available in Glasgow (and the rest of the UK), there are search engines which can give you details on what's out there.

One quick and easy website for private accommodation is: www.mystudenthalls.com where you can contact as many places as you want without ever having to create an account!

Please note all of the prices shown below are the cheapest available. Prices are subject to change.

Many private accommodation venues offer extras, deals and discounts as an incentive. Examples range from things like "Feel Good Fridays", and "Monday Breakfasts", to cinema nights, cooking classes and "Free Pizza Fridays!"

More incentives include offers and deals with companies such as Amazon student, Exercise 4 less, Uber, Sky and O2. Check each website to see what is on offer!

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Location	Cost	Booking fee/ deposit	Contact
Claremont House 20 North Claremont Street, Glasgow G3 7LE  1.5 miles walking distance from Cathedral Campus. 1.9 miles walking distance from Riverside Campus.	From £155-£185 per week	Booking fee is £100. This goes towards the overall £250 deposit (the extra £150 is paid at check in).	0141 231 1321 ch@collegiate-ac.com

# DERWENT STUDENTS www.derwentstudents.com **f**





Location	Cost	Booking fee/ deposit	Contact
Hyndland House 10 Keith Street, Glasgow, G11 6QQ  2.5 miles walking distance from Cathedral Campus. 2.7 miles walking distance from Riverside Campus.	44 Weeks (4th September- 9th July) £144.00 p/w 51 Weeks (4th September- 27th August) £139.00 p/w	£250 for new students and £99 for returning students.	0141 433 0710 hyndland@derwentstudents.com

# DOWNING STUDENTS - www.downingstudents.com **f 6**







Location	Cost	Booking fee/ deposit	Contact
West Village Student Accommodation, 1 Beith Street, G11 6PS  2.5 miles Walking distance from Cathedral Campus. 2.7 miles walking distance from Riverside campus	From £151.75 per week	£100	0141 339 9224 westvillage@downingstudents.com
West View Student Accommodation Castlebank Street, G11 6DN  2.6 miles Walking distance from Cathedral Campus. 2.9 miles walking distance from Riverside Campus	From £157.60 per week Summer rooms from £115 per week	£100	0141 357 2221 westvillage@downingstudents.com

## FORTIS STUDENT LIVING - www.xeniastudents.com







Location	Cost	Booking fee/ deposit	Contact
Robert Owen House, 87 Bath Street, Glasgow, G2 2EE  0.5 miles Walking distance from Cathedral Campus. 1.2 miles walking distance from Riverside Campus	From £150 per week, includes bills and internet	£275	T: 0330 9957 987 E: glasgow@xeniastudents.com
Glasgow Central House, 50-58 Jamaica Street, Glasgow, G1 4QG  0.9 miles Walking distance from Cathedral Campus. 0.6 miles walking distance from Riverside Campus.	From £110 per week, includes bills and internet	£275	T: 0330 9957 987 E: glasgow@xeniastudents.com
St Andrews Court St Andrews Street, Glasgow, G1 5PW  O.6 miles Walking distance from Cathedral Campus. 0.4 miles walking distance from Riverside Campus.	From £115 per week, includes bills and internet	£275	T: 0330 9957 987 E: glasgow@xeniastudents.com

# FRESH STUDENT LIVING www.freshstudentliving.co.uk





Locatio	n	Cost	Booking fee/ deposit	Contact
	House Dumbarton Road, W, G3 8QB  2.2 miles Walking Distance from Cathedral Campus. 2.5 miles walking distance from Riverside Campus.	From £158 per week	£150 Advanced Rent Payment at the time of booking and then £150 deposit 10 days prior to check in	Manager: Col Nicholson: 0141 648 9526 bridgehouse@freshstudentliving. co.uk www.freshstudentliving.co.uk/ property/bridge-house/
	lands annah Street, w, G4 0UB  0.5 miles Walking Distance from Cathedral Campus. 0.9 miles walking distance from Riverside Campus	From £124 - £175 per week	£150 Advanced Rent Payment at the time of booking and then £150 deposit 10 days prior to check in.	0141 552 1915 collegelands@freshstudentliving. co.uk
	in Mills, skin Street, w, G11 6QJ  2.3 miles Walking Distance from Cathedral Campus. 2.6 miles walking distance from Riverside Campus	From £149 - £255 per week	£150 Advanced Rent Payment at the time of booking and then £150 deposit 10 days prior to check in.	0141 648 9520 dunaskinmill@freshstudentliving. co.uk
214 Ker	/ Courtyard, nnedy Street, w, G4 0DY  0.4 miles Walking Distance from Cathedral Campus. 1.3 miles walking distance from Riverside Campus.	From £125 - £176 per week	Advanced Rent Payment of £150 at booking. £150 deposit	0141 375 9969 foundrycourtyard@ freshstudentliving.co.uk www.freshstudentliving.co.uk/ property/foundry-courtyard/
	Paisley, our Street, PA1 1EQ  7.7 miles Walking Distance from Cathedral Campus. 7.0 miles walking distance from Riverside Campus.	From £88 per week	£100 refundable	0141 212 9859 www.freshstudentliving.co.uk/ property/mypad-paisley/ mypadpaisley@freshstudentliving. co.uk

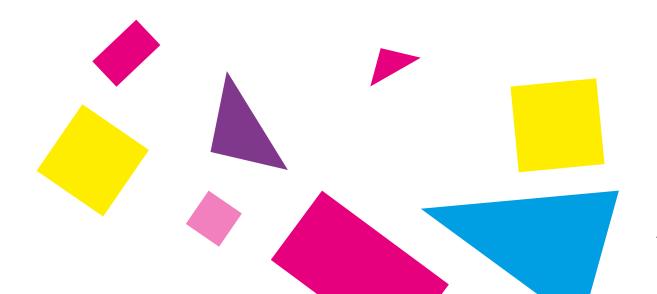
# HELLO STUDENT www.hellostudent.co.uk f







Location	Cost	Booking fee/ deposit	Contact
George Street Apartments 151-155 George Street Glasgow G1 1AB  0.2 miles Walking Distance from Cathedral Campus. 0.8 miles walking distance from Riverside Campus.	From £177 - £233	£0 – no deposit	phone number 0844 310 5702 georgestreetapartments@ hellostudent.co.uk www.hellostudent.co.uk/student- accommodation/glasgow/george- street-apartments/
333 Bath Street Glasgow, G2 4ER  1.0 miles Walking Distance from Cathedral Campus. 1.6 miles walking from Riverside Campus.	From £179 - £219	£0 – no deposit	0141 280 6800 333bathstreet@hellostudent.co.uk www.hellostudent.co.uk/student- accommodation/glasgow-city/333- bath-street/
Willowbank House 2A Willowbank Crescent Glasgow, G3 6NB  1.5 miles Walking Distance from Cathedral Campus. 2.1 miles walking distance from Riverside Campus.	From £157 - £247	£0 – no deposit	07580 940 998 Willowbank@hellostudent.co.uk www.hellostudent.co.uk/student- accommodation/glasgow-city/ willowbank/
The Ballet School 261 West Princes Street, Glasgow, G4 9EE  1.5 miles Walking Distance from Cathedral Campus. 2.1 miles walking distance from Riverside Campus.	From £187 - £317	£0 – no deposit	07580 940 998 balletschool@hellostudent.co.uk www.hellostudent.co.uk/student- accommodation/glasgow-city/ glasgow-ballet-school/



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Location	Cost	Booking fee/ deposit	Contact
Firhill Court, 150 Firhill	£99 - £105	From £50	0333 344 2829
Road, Glasgow, G20 7BB			0330 134 7870
2.0 miles Walking Distance from Cathedral Campus. 2.6 miles walking distance from Riverside Campus			Salesenquiries@ wearehomesforstudents.com www.wearehomesforstudents. com/student-accommodation/ glasgow/firhill-court
Kelvingrove House, 1331 Argyle St, Glasgow, G3 8TL	£136 - £183	From £99	Salesenquiries@ wearehomesforstudents.com www.wearehomesforstudents.
1.9 miles Walking Distance from Cathedral Campus. 2.1 miles walking distance from Riverside Campus.			com/student-accommodation/ glasgow/kelvingrove-house
Riverside, 260 Clyde Street, Glasgow, G1 4JH  0.9 miles Walking Distance from Cathedral Campus. 0.5 miles walking distance from Riverside Campus.	£152 - £168	From £50	Salesenquiries@ wearehomesforstudents.com www.wearehomesforstudents. com/student-accommodation/ glasgow/riverside

## www.iqstudentaccommodation.com/student-IQSA accommodation/glasgow







Location	Cost	Booking fee/ deposit	Contact
240 Bath Street Glasgow G2 4JW  0.8 miles Walking Distance from Cathedral Campus. 1.4 miles walking distance from Riverside Campus	£160 (this will change as rooms sell and pricing increases)	No Deposit. £100 Booking Fee.	0141 231 1620 elginplace@iqstudent.com

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Location	Cost	Booking fee/ deposit	Contact
Newton House, 457 Sauchiehall Street, Glasgow G2 3LG  1.0 miles Walking Distance from Cathedral Campus. 1.7 miles walking distance from Riverside Campus.	From £125 per week	£150	0141 611 9695 hello@westendletting.com

# NIDO COLLECTION - www.thenidocollection.com/







Location	Cost	Booking fee/ deposit	Contact
110 St James Road, Glasgow G4 0PS  0.3 miles Walking Distance from Cathedral Campus. 1.1 miles walking distance from Riverside Campus.	£149 - £225 (Subject to change)	£100 deposit. Cancellation period until 31st July. 7 day cooling off period thereafter. A £200 refer a friend promotion.	0141 4733 993 StJames@NidoStudent.com

## PRESTIGE STUDENT LIVING www.prestigestudentliving.com

Location	Cost	Booking fee/ deposit	Contact
Havannah House 16 Havannah Street Glasgow G4 0AS  O.6 miles Walking Distance from Cathedral Campus. 0.9 miles walking distance from Riverside Campus.	From £126 - £175 per week	From £250 per week	0333 344 3787 and 0333 331 5309 salesenquiries@ prestigestudentliving.com www.prestigestudentliving.com/ student-accommodation/glasgow/ havannah-house

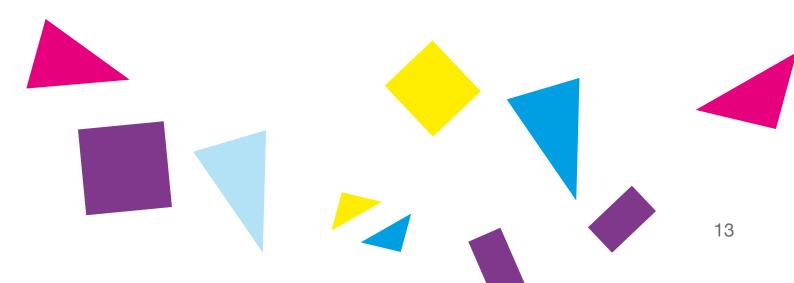
## PRIMO PROPERTY **MANAGEMENT**

# www.primopropertymanagement.co.uk in





Location	Cost	Booking fee/ deposit	Contact
Clyde House, 14 Clyde Street, Glasgow, GH1 5JH  0.8 miles Walking Distance from Cathedral Campus. 0.2 miles walking distance from Riverside Campus.	£110 - £125 per week. Double Occupancy price of room plus £50 upcharge	£350 deposit	01204 360920 enquiries@ primopropertymanagement.co.uk



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Location	Cost	Booking fee/ deposit	Contact
Buchanan View 33-35 Calgary Street, Glasgow G4 0XG, United Kingdom  0.6 miles Walking Distance from Cathedral Campus. 1.4 miles walking distance from	£125 - £199 per week		0141 333 1372 buchanan.view@studentroost. co.uk
Riverside Campus.  Gibson Street Gibson Street, Glasgow G12 8SY, United Kingdom	£165 - £245 per week	£250 deposit	0141 339 1955 gibson.street@studentroost.co.uk
1.7 miles Walking Distance from Cathedral Campus. 2.3 miles walking distance from Riverside Campus.			
St Mungo's 200 St. James Road, G4 0NT	£149 - £219 per week	£250 deposit	0141 552 1022 st.mungos@studentroost.co.uk
0.2 miles Walking Distance from Cathedral Campus. 1.1 miles walking distance from Riverside Campus.			
Merchant Studios 6 Havannah Street, Glasgow, G4 0AJ	£159 - £195 per week	£250 deposit	0141 212 9854 merchant.studios@studentroost. co.uk
0.5 miles Walking Distance from Cathedral Campus. 0.8 miles walking distance from Riverside Campus.			
Dobbie's Point 200 North Hanover St, Glasgow, G4 0PY	£139 - £219 Per week	£250 deposit	0141 375 9963 dobbies.point@studentroost.co.uk
0.4 miles Walking Distance from Cathedral Campus. 1.3 miles walking distance from Riverside Campus.			



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Location	Cost	Booking fee/ deposit	Contact
Blackfriars, Blackfriars Road, Glasgow, G1 1QL  0.5 miles Walking Distance from Cathedral Campus, 0.6 miles walking distance from Riverside Campus.	£111 - £165 per week	None	0300 303 8642 customerservices@unitestudents.
Kelvin Court, 30 Yorkhill Street, Glasgow, G3 8RY  2.0 miles Walking Distance from Cathedral Campus. 2.2 miles walking distance from Riverside Campus.	£155 - £232 per week	None	com www.unite-students.com
Kyle Park House , 171 Kyle Street, Glasgow, G4 0JQ  0.6 miles Walking Distance from Cathedral Campus. 1.5 miles walking distance from Riverside Campus.	£101 - £109 per week	None	
Merchant City House, 59 Miller Street Glasgow  0.6 miles Walking Distance from Cathedral Campus. 0.7 Miles Walking Distance from Riverside Campus.	£111 - £169 per week	None	
Thurso Street, 1-3 Thurso Street, Glasgow, G11 6PE  2.3 miles Walking Distance from Cathedral Campus. 2.5 miles walking distance from Riverside Campus.	£146 - £185 per week	None	

# VITA STUDENT - www.vitastudent.com **f ©**







Location	Cost	Booking fee/ deposit	Contact
21 Beith St, Glasgow G11 6BZ	£227 Per Week (this will change as rooms sell and pricing	Two weeks rent	0141 377 6000 hello@vitastudent.com
2.7 miles Walking Distance from Cathedral Campus. 2.9 miles walking distance from Riverside Campus.	increases)		



# **Private Letting**

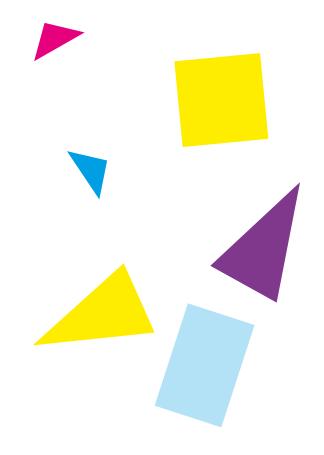
There are lots of ways to find property with a private landlord. Some landlords manage the letting process themselves, whilst others use letting agents who help them rent and maintain their property.

The internet is the best place to search for a flat. A lot of students use Gumtree to look for flatshares. If you're replying to an advert from a private landlord or flatshare and you arrange a viewing, it's always a good idea to take a friend with you.

## **Letting Agents**

Many private landlords use Letting Agents or Estate Agencies to advertise and manage their properties. They will often ask for a holding fee for a property and may ask for a guarantor. You can find a list of Letting Agents in Glasgow at:

www.citylets.co.uk/letting-agents-glasgow.co.uk



# **Homeless: Emergency Accommodation**

If you find yourself suddenly homeless for any reason, or circumstances mean that you are unable to access your own accommodation read on.

#### **Glasgow City Council's Statutory Homelessness Duty**

Glasgow City Council's statutory homelessness duties are managed by Homelessness Services. They can give support to anyone who is homeless, threatened with homelessness, and can give advice on homelessness issues through their Community Casework Services.

If you're homeless, or think you might become homeless, the service will make sure that you are offered an interview at your local Community Casework Team. Arrangements will then be made for the appropriate Community Casework Team to manage your case.

Glasgow City Council Homelessness - www.glasgow.gov.uk/index.aspx?articleid=17283

Another good information resource is: Shelter Scotland www.shelterscotland.org.uk Tel: 0808 800 4444

Area	Address	Telephone
North East/ Community Casework Service	1250 Westerhouse Road, Glasgow G34 9EA	0141 276 6153
North West Community Casework Service	30 Mansion Street, Possil Glasgow G22 5SZ	0141 276 6168
South East Community Casework Service	1st Floor, TwoMax Building, 187 Old Rutherglen Road, Glasgow G5 0RE	0141 276 8201 & 0141 276 6180
West Community Casework Team	20 Dunkenny Square, Drumchapel Glasgow G15 8NB	0141 287 3158
South West Community Casework Team	27 Brockburn Road, Pollok, Glasgow G53 3BG	0141 276 6180
Asylum and Refugee Support Service (Mon-Thu 08:45-16:45; Fri 08:45-15:55)	180 Centre Street, Glasgow G5 8EE	0141 276 8245

More information can be found on the Glasgow City Council website www.glasgow.gov.uk

If you become homeless but don't live within the Glasgow City Council local authority, your local council will have similar services available. If it's an emergency and you need a room for the night, try contacting the following organisations to see if they have rooms vacant.

#### **Out of Hours Homeless Services in Glasgow**

If you find yourself homeless after normal office hours, support is available for you.

Monday to Friday	The Out of Hours Homelessness Service is delivered from Glasgow City Mission
Between 4.45pm-11pm	<ul> <li>Single individuals should attend Glasgow City Mission, 20 Crimea Street, Glasgow, G2 8PW.</li> <li>Women and families with children should phone 0800 838 502.</li> </ul>
After 11pm	Everyone should call 0800 838 502
Saturday and Sunday	Contact Hamish Allan Centre, 180 Centre Street, Glasgow, G5 8EE or call 0800 838 502.

#### **Simon Community Scotland**

Simon Community Scotland are a charity working to combat the causes and effects of homelessness. They are currently running their Nightstop project, for young people facing the prospect of sleeping rough on the streets. They can be provided an emergency bed for the night – in a volunteer's home rather than in a homelessness hostel.

**Need to drop in?** The Access Hub, 389 Argyle Street, Glasgow. G2 8LR T: 0141 552 4164, T: 0800 027 7466 (Open 24hrs. Free from landlines)

## **Housing Benefit and Universal Credit**

# If you need to make a NEW CLAIM for Housing Benefit, you will need to claim Universal Credit.

If you are currently claiming Housing benefit, you can continue to do so until your circumstances change. For further information on eligibility for Housing Benefit, please see: https://www.gov.uk/housing-benefit

Universal Credit does not include Council Tax Reduction, you must apply for this separately.

If you do not qualify for Universal Credit and as a result, find yourself in financial hardship you can apply to the college **Discretionary Hardship Fund** for possible further funding.

## How do I apply for Universal Credit?

Visit the Department for Work and Pensions website to make an application: https://www.gov.uk/apply-universal-credit

## **Hostels in Glasgow**

Glasgow Youth Hostel, 7/8 Park Terrace, Glasgow, G3 6BY
E-mail: glasgow@hostellingscotland.org.uk Phone: 0141 332 3004
http://www.syha.org.uk/where-to-stay/lowlands/glasgow.aspx

Euro Hostel Glasgow, 318 Clyde Street, G1 4NR

Phone: 0141 222 2828

Other hostel booking sites are online and can be searched by typing 'Glasgow, Scotland' in the search box at Hostelbookers.com and Hostelworld.com.

#### **Hunter Street Homeless Health Services**

#### www.nhsqqc.orq.uk/locations/health-centresclinics/hunter-street-homeless-services/

55 Hunter Street, Glasgow G4 0UP Phone: 0141 553 2801

Hunter Street Homeless Health Services provide homeless people in Glasgow with a full range of healthcare services, including:

- Homeless GP service Open access Mon Fri 2pm 4pm for up to 12 clients
- Homeless Addiction Team (HAT) Open access 1:30pm 4pm
- Homeless Health Nursing Team Open access 9:30am 12:30pm and 1:30pm 4pm
- Homeless Mental Health Team
- Homeless Families Health Care Team

Other services available include:

- Sexual Health Sandyford Vulnerable Person Team
- Podiatry Drop-in clinic Monday Mornings
- Dietitian



# **Quick Reference Contacts**

City of Glasgow College Student Accommodation Telephone 0141 375 5533 accommodation@cityofglasgowcollege.ac.uk

City of Glasgow College Student Advisors 0141 375 5192 studentadvisors@cityofglasgowcollege.ac.uk

Rent Deposit Scheme www.mydepositsscotland.co.uk

Glasgow Housing Association www.gha.org.uk

Shelter Scotland www.shelterscotland.org.uk 0808 800 4444 Mon-Fri: 9.00am-5.00pm

Homelessness Glasgow Social Work Services for Homelessness Support 0141 287 0555 Some useful articles/ links -

www.cityofglasgowcollege.ac.uk/studyingcity/accommodation/private-halls

www.mystudenthalls.com/

www.citizensadvice.org.uk/housing/rentinga-home/student-housing/

www.citizensadvice.org.uk/housing/rentinga-home/student-housing/students-in-privaterented-accommodation/

www.university.which.co.uk/advice/student-accommodation/how-to-pick-the-right-student-accommodation-for-you



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