

## E-MAIL RESPONSE TIME REPORT

Sample Date	No Of E-mails Sampled	% Responded to within 1 Working Day
12/10/2015	2	100%
13/10/2015	2	100%
14/10/2015	3	100%
15/02/2016	1	100%
16/02/2016	7	100%
17/02/2016	6	100%